

Quality Policy

Waste Management Facilities Ltd are a privately-owned company providing a national waste brokerage service, waste consultancy and supply associated site waste containers and services

We pride ourselves on providing a comprehensive, high quality, customer focused, cost effective service.

The overall policy of the company is to provide the people, organisation and resources to supply our customers with the products and services that satisfy their requirement in every respect. Furthermore, it is our policy to continually improve our quality by monitoring, measuring and enhancing our Quality and Procedural System. Our philosophy is that working toward these objectives will result in the continued expansion, and rewards for all current and future personnel.

Implementation of the Quality Policy is the responsibility of every member of staff, starting with the Managing Director who takes policy decisions which enable the correct action to be implemented throughout the organisation.

The Quality Policy ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively. It is mandatory that all staff adhere to the procedures to achieve a consistent approach to our service delivery.

The overall requirements of our Business Management System are in accordance with ISO9001: 2008, along with applicable statutory, regulatory, customer and any other identified requirements.

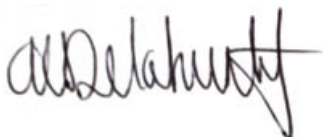
Our Business Management System will be reviewed during the Management Review process, to ensure it remains effective and to identify where improvements can be made.

To maintain quality performance of all business aspects at the highest level, the following aims are pursued:

- To fulfil or exceed customer needs and expectations by delivering a quality product in a consistent and timely manner.
- To cultivate and maintain the commitment to continual improvement and communicate our goals and objectives to each individual employee.
- To promote a working environment where training and tools are provided for all work to proceed in a safe and efficient fashion.
- To furnish a system of policies which are periodically reviewed to ensure the ability of all groups to perform their work effectively.

The Executive Board will review this policy at least annually to ensure that it continues to reflect the aims and objectives of the Company

Signed



MRS A L DEIANUNTY
Managing Director

www.wmftd.co.uk

Unit 4 Stratfield Saye 20-22 Wellington Road Bournemouth Dorset BH8 8JN

01202 535888